



# Speaking sub-test online

User guide



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# Welcome to the OET Speaking sub-test online user guide

The OET Speaking sub-test is taken online in the comfort of your own home, though you'll need to know some important guidelines to take the test. We've put this guide together to help you prepare for test day so you'll be confident and can do your best.

We wish you all the best for your Speaking sub-test!

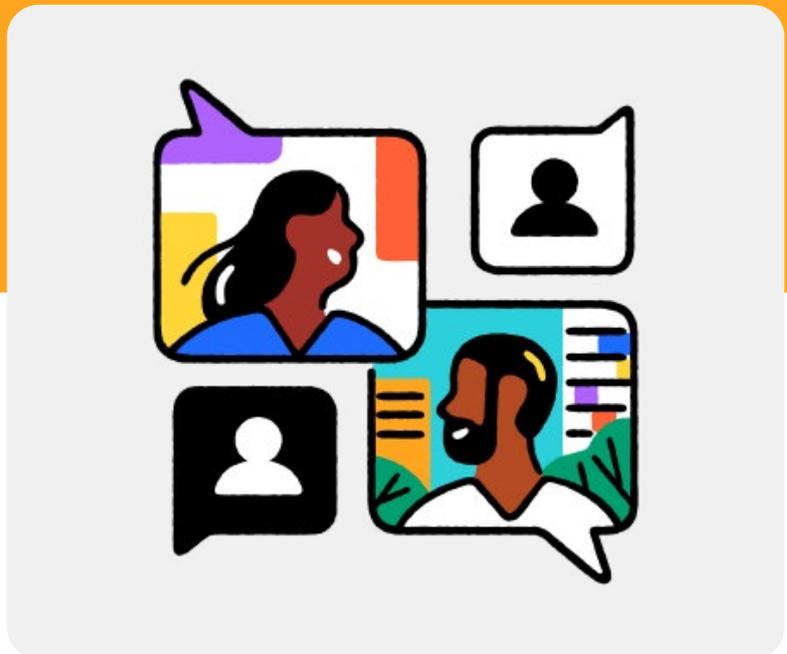


## About the Speaking sub-test

The OET Speaking sub-test is delivered individually, takes about 20 minutes and consists of two role plays. Each profession will have specifically designed materials that draw on real healthcare scenarios.

A designated interlocutor (someone who takes part in dialogues and conversation) will be your partner for the role plays. They'll begin the test by asking a few questions to help you relax, but don't worry, this part of your conversation is not assessed.

[Find out more](#) about the Speaking sub-test.



## Where to sit the Speaking sub-test

There are a few guidelines to help you choose where to sit the test. Most importantly, it should be a quiet place where there are no other people or distractions, and you have a comfortable workspace. In addition:

- The location must be indoors (in a walled area) and well lit.
- No one else can be in or enter the room throughout the test. If this happens, the test will be stopped, and you won't receive your results.
- Your room and workspace must be free of clutter. You can refer to the full list on the following pages.

## What to bring



- ✓ A valid ID. This must be the same ID used to book your test. If you bring a different ID or it doesn't match the documentation, you won't be able to proceed with the test.
- ✓ Your computer or tablet with webcam and stable internet connection. Check our system requirements section of the guide for more information.
- ✓ A clear plastic bottle of water, with no label
- ✓ Blank paper and a pen or pencil so you can make notes
- ✓ A medium to large mirror (e.g. 30cm x 30cm) for the environment check

## What not to bring



- ✗ A bag of any type, including a pencil case
- ✗ A mobile phone
- ✗ Headset/earphones of any type
- ✗ Dictionaries
- ✗ A watch
- ✗ Any electronic devices (including cameras)
- ✗ Heavy coats or jackets
- ✗ Correction fluid/tape
- ✗ Mechanical pencils and highlighters
- ✗ A passport holder or document sleeve

# System requirements

Here's a comprehensive list of equipment requirements to help you set up your workstation for test day.

**Laptop, desktop, or tablet:** You'll need a web camera, which you can adjust and move to show the proctor your settings for security. Please note that **we don't allow mobile phones or dual monitors for the test** (i.e. a desktop with two monitors or a laptop with a separate monitor).

**Laptop, desktop, or tablet power source:** Please plug your device directly into a power source, which is not attached to a docking station.

**Speakers and microphone:** Built-in or USB plug-in (Bluetooth is not allowed).

**Internet connection:** Broadband or wireless (minimum 3G or 4G/LTE).

**Supported tablets:** Surface Pro 2 or higher running Windows 8.1 or higher. For tablets running Windows 10, they must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

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## Supported browsers:

- **Windows:** 1E 11+, Edge 12+, Firefox 27+, Chrome 30+
- **Mac:** Safari &+, Firefox 27+, Chrome 30+
- **Linux:** Firefox 27+, Chrome 30+

**Internet connection speed:** 0.6 mbps as a minimum. Position your device in a location where you'll receive the strongest signal. We also advise you to connect your laptop or desktop to the router with an ethernet cable, or an adapter if using a tablet.

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## Supported operating systems:

- Windows 10 (S Mode is not supported)
- macOS X with macOS 10.9 or later
- Windows 8 8.1
- Windows 7
- Ubuntu 12.04 or higher
- Mint 17.1 or higher
- Red hat Enterprise Linux 6.4 or higher
- Oracle Linux 6.4 or higher
- CentOS 6.4 or higher
- Fedora 21 or higher

# Before test day

There are three key actions you'll need to take before take day to make sure the test runs smoothly.

## Download and install Zoom

- Click [here](#) and download the application. The download should start automatically.
- Click 'save', and then click then click on the .exe file to begin the installation process.

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## Create a Zoom account

- Open the Zoom Cloud Meetings app and click 'Sign up free' to sign up with your email address. You need to use the same email address that you used to book the OET Test.

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## Run a system check

- You can join a test Zoom meeting to familiarise yourself with the application and test your microphone and speakers.
- Click [here](#) and then then select 'Join' button to launch Zoom.



# On test day

When it's time to sit the test and you're seated comfortably at your workspace, click the link you have been emailed to access your Speaking sub-test. You'll wait in the virtual lobby on Zoom until the interlocutor is ready to let you in. Then, they'll guide you through three security checks; learn more below.

## 360° environment check

The interlocutor will ask you to show them a 360° view of your testing environment, your workspace, computer screen and keyboard. You'll do this by using your webcam. The interlocutor may ask you to remove items, relocate items or make other changes to make sure your environment meets our requirements. We recommend having a medium-to-large mirror (e.g., 30cm x 30cm so you can reflect your screen and keyboard to the interlocutor ).

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## Candidate detail confirmation

Your interlocutor will check your ID and take a photo. Remember, this must be the same ID that you used when booking your OET Test, otherwise you'll be unable to proceed.

For those sitting OET@Home, [proof of residency](#) may be required.

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## Candidate person check

Your interlocutor will ask you to stand up so they can do a scan of your person. This will include (but is not limited to) conducting a sleeve, pocket and glasses check. You will need to raise your pants leg above your ankles, empty and turn all your pockets inside-out and raise shirt sleeves above your wrists. If you're wearing eyeglasses, you'll be asked to take them off for visual inspection to ensure that they don't contain a recording device. In addition:

- Please remove any large jewellery prior to the test as it isn't allowed.
- Pull your hair back so your ears are visible (to prevent hidden earpieces).
- Be prepared to show your clear/transparent water bottle with no label.
- Empty your pockets prior to the test.

[Watch this video](#) so you know what to expect.

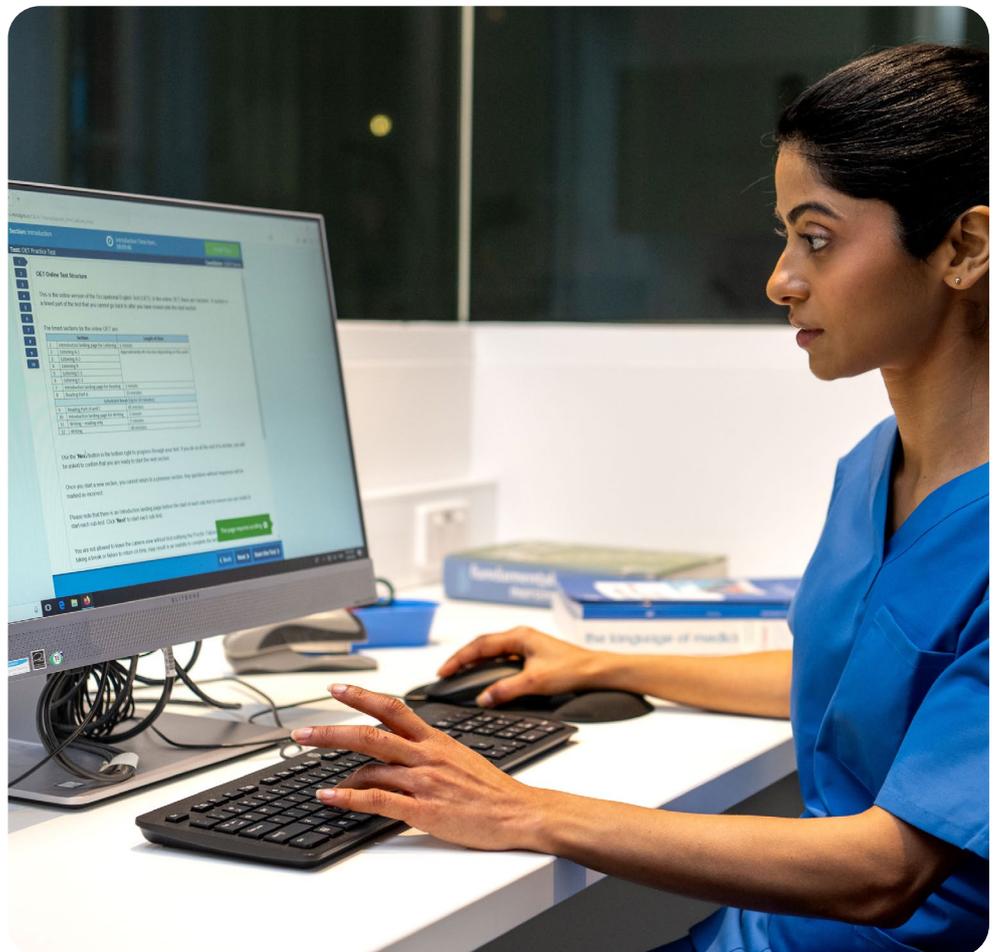
# Troubleshooting and problem-solving

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## If the internet drops out

If there is a disruption to the internet connection for you or the interlocutor during the test, please rejoin the test session via the Zoom Speaking sub-test link we've provided. Once you reconnect, the interlocutor will need to conduct another 360°-degree environment check with you.

If this problem continues to happen and you're unable to complete a full 16-minute role play without interruption, the interlocutor will advise you to rebook your Speaking sub-test with a more stable internet connection.



# Test environment reference imagery

Do



Clear, orderly and well-lit room/workspace



Candidate is sitting in an upright position



Candidate is alone during the assessment



The computer must be on a table/desk



# Test environment reference imagery

**Do not**



Poorly lit room or workspace



Cluttered or crowded room or workspace



Candidate is sitting/reclining on a bed or couch with computer on lap



Person(s) or pet(s) present in room or area at any time



Using a dual-monitor configuration to take the test



# Contact information

For general OET support, visit our [support hub](#)

