

Verifying OET candidates' test results: FAQs

▶ How can we apply to become a recognising organisation?

To join the 300+ government agencies, healthcare regulators and education institutions worldwide that recognise OET as proof of English language proficiency, apply [here](#).

▶ What is the process for verifying results?

We provide access to our Online Results Verification Portal to authorised personnel in organisations that recognise OET. Access forms, user guides and training are provided to organisations upon recognition of OET. You can [request access here](#).

▶ When can I verify results?

To enable you to verify their results the candidate must give you permission via their OET account. You can directly contact the candidate to share their test results if they have not completed this process.

▶ How do I know which portal to access?

If the candidate has taken OET on Paper, they will have a candidate number that begins with 20x and is 9-digits long; please log into [MYOET](#).

If the candidate has taken OET on Computer or OET@Home, they will have a candidate number that begins with x471- and 8-digits long; please log into [OET Account](#).

▶ Why can't I view a candidate's results on the verification portal?

Candidate scores will only be visible to you if they shared their results with you via the portal. We recommend that you ask the candidate to share their results by following the instructions [here](#).

▶ How can I add access for my colleague to the verifier portal?

To access test results for OET on Paper, please complete [this form](#).

To access test results for OET on Computer, including OET@Home, you can log into your [OET Account](#); then select My Organisation; then Create Verifier and input details.

▶ I am/My colleague is experiencing a technical issue accessing the portal; how can I get help?

Please contact our business Customer Care team at verifiersupport@oet.com.au, and they will endeavor to resolve your issue in a timely manner.